

North Northamptonshire Adult Social Care Strategy 2023 - 2028

The lives we live



Working Draft 13



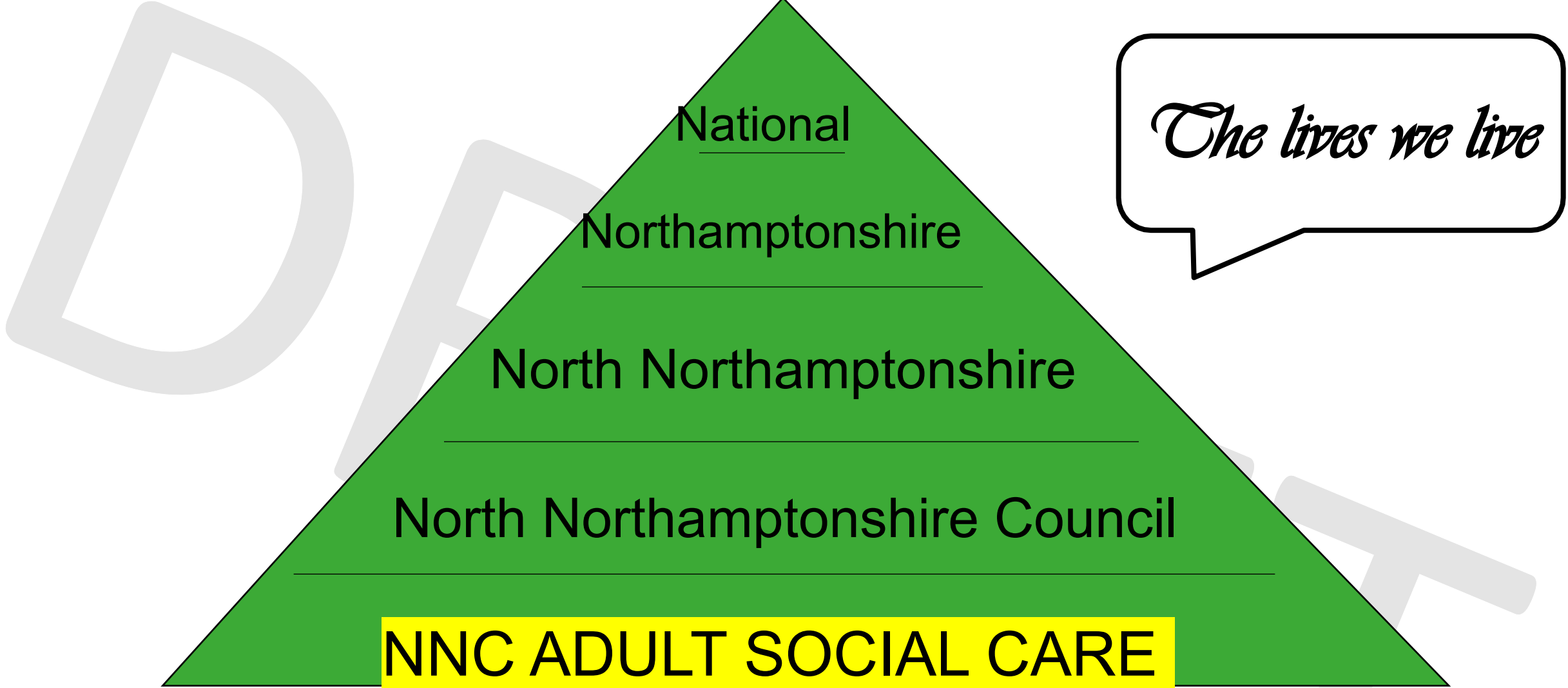
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Introduction

- ❑ This is the **five-year strategy** for adult social care provision and commissioning covering 18-year-olds to adults, including progression transition from 14 years onwards
- ❑ It will support a **new vision for adult social care and commissioning based on a Strength Based approach**
- ❑ It is based on **collaborative engagement and co-production** with local partners, people working in social care, and people who draw on care and support, recognizing people have the knowledge and experience to improve the way we deliver care.
- ❑ **National through to local context**





National

Northamptonshire

North Northamptonshire

North Northamptonshire Council

NNC ADULT SOCIAL CARE

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North Northamptonshire Adult Social Care Strategy 2023 - 2026

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VISION

AIMS

AMBITIONS

**Values –
Behaviours**

**STRENGTHS BASED PERSON CENTERED
CONVERSATION ONE, TWO AND THREE**

Knowing how well we have done

OUTCOMES

Working with other strategies and plans



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Shared Vision
Shared Aims
Shared Ambition
Shared Values
Shared Behaviours

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NNC Adult Social Care



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SHARED VISION

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People will be enabled to lead the lives they wish to live, having the best opportunities to achieve the outcomes that are important to them.

As one resilient workforce

- We will work ambitiously in partnership with people and have a relentless focus on the strengths of people to ensure they develop, maintain and recover their independence.**
- We will provide and/or commission high standard personalised care and support that enables people to have the best opportunities and quality of life.**



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SHARED AIMS

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- ❑ To provide and commission strength based personalised care to meet the needs of individuals and their carers in the places they live
- ❑ To ensure equal access and support for those who need it
- ❑ To ensure the wellbeing of our workforce is good
- ❑ To safeguard to prevent harm and reduce the risk of abuse or neglect
- ❑ To develop integrated commissioning and brokerage to support good outcomes



SHARED AMBITIONS

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- Ensuring the wellbeing and independence of people
- People should be able to live a life free from harm, with no tolerance of abuse
- Communities are active and supportive
- To create the conditions to support and develop our workforce
- To actively engage people in co-production of adult social care services



SHARED OUTCOMES

- Living the life I want, keeping safe and well
- Having the information I need when I need it
- Keeping family friends and connections
- My support my own way
- Staying in control

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Changes to the Adult Social Care Outcomes Framework (ASCOF) for 2023 to 2024

Objectives

1. Quality of life: people's quality of life is maximised by the support and services which they access, given their needs and aspirations, while ensuring that public resources are allocated efficiently.
2. Independence: people are enabled by ASC to maintain their independence and, where appropriate, regain it.
3. Empowerment – information and advice: individuals, their families and unpaid carers are empowered by access to good quality information and advice to have choice and control over the care they access.
4. Safety: people have access to care and support that is safe and which is appropriate to their needs.
5. Social connections: people are enabled by ASC to maintain and, where appropriate, regain their connections to their own home, family, and community.
6. Continuity and quality of care: people receive quality care, underpinned by a sustainable and high-quality care market and an adequate supply of appropriately qualified and trained staff.

SHARED VALUES

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Our values and behaviours will help us achieve our vision.



Customer-focused

- Think 'One Team' and act Council-wide
- Take ownership and do the right thing
- Keep customers up-to-date and informed
- Listen and respond to differing needs



Respectful

- Embrace and live the Council's values
- Listen to and value the contributions of others
- Share ideas and feedback at all levels
- Promote diversity and inclusivity



Efficient

- Challenge and innovate
- Be collaborative and share learning
- Be flexible, proactive and prioritise
- Seek learning opportunities



Supportive

- Build an open and sustainable culture
- Promote achievement and celebrate success
- Be caring and empathetic
- Develop yourself and others



Trustworthy

- Act with honesty and integrity
- Build effective relationships
- Do what you say you're going to do
- Be open and transparent



Values and Behaviours

Our vision for North Northamptonshire:

'A place where everyone has the best opportunities and quality of life.'

- Kind and respectful
- Trusting
- Transparent, efficient and we demonstrate our behaviours
- Supporting



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SHARED BEHAVIOURS

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- Respect and understand people as individuals**
- Trust people know what's right for them. We listen and keep an open mind**
- We know and follow the law, ethics and best practice, always open to improvement**
- Be open about procedures, making them clear so people know what they can and cannot expect**
- We connect and engage well and respond in a timely manner**
- Honest about what we are going to do and say when we are going to do it , we do it.**



THE WAY WE WORK
NOW - what we want
to change



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Hospital

Community

Adult Social Care

Transitions Inclusion Care Home Review Team Continuing Health Care

Community Learning Disabilities Hospital Reablement

Brokerage Financial Assessments Personal Budget Support Service Payments Client Funds

Pine Lodge Day Services EADS (Employment and Disability Service) Provider Safeguarding Approved Mental Health Professionals

Thackley Green Therapy LIVE (Learning Independent Volunteering & Employment) Deprivation of Liberty Safeguards

External Provider

External Partners

Commissioning / Contracts

Making Safeguarding Personal

THE WAY WE WORK NOW – what we want to change

- Two routes of access into ASC services
- Demand continues to increase and waits for reviews continues
- No formal triage filter for conversation 1
- Hand offs between services
- Not all services are trained to focus on a strength-based approach
- Limited population needs focused /place-based approach for providers, commissioning and contracting. Reliance on historic contractual approaches with limited market capacity in many areas.
- Carer and family support and recognition limited
- Limited Information, advice and sign posting at the main routes of access
- Multiple IT systems and duplication, repetitiveness and hand offs
- Making Safeguarding Personal (MSP) is not embedded in all services consistently
- Co-production is limited



OUR POTENTIAL FUTURE STRENGTH BASED WAY OF WORKING

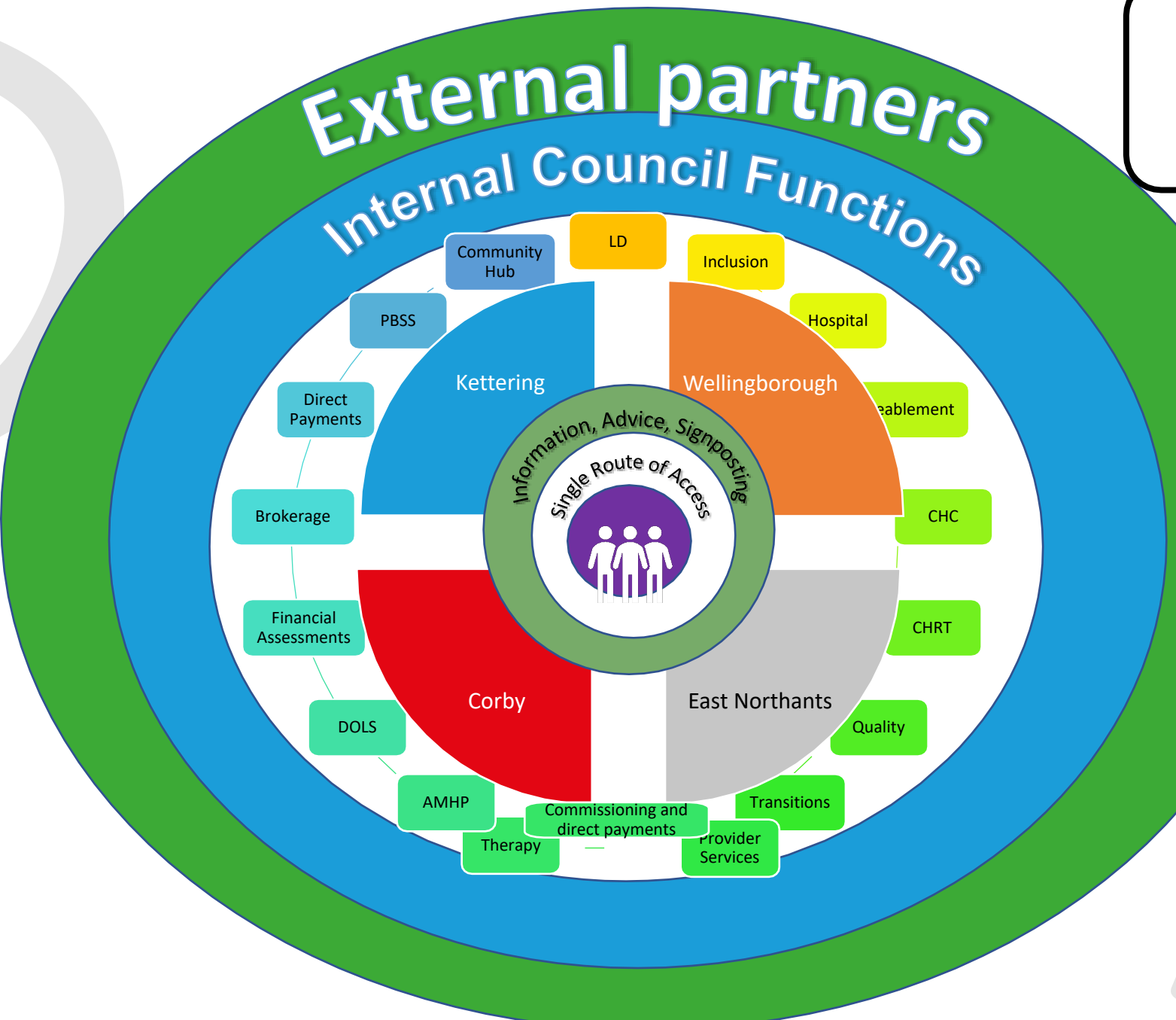
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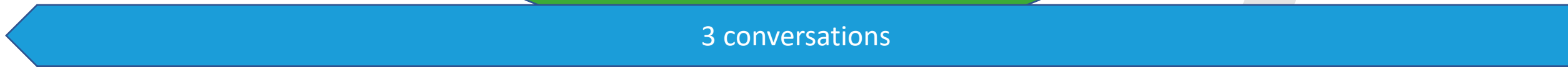
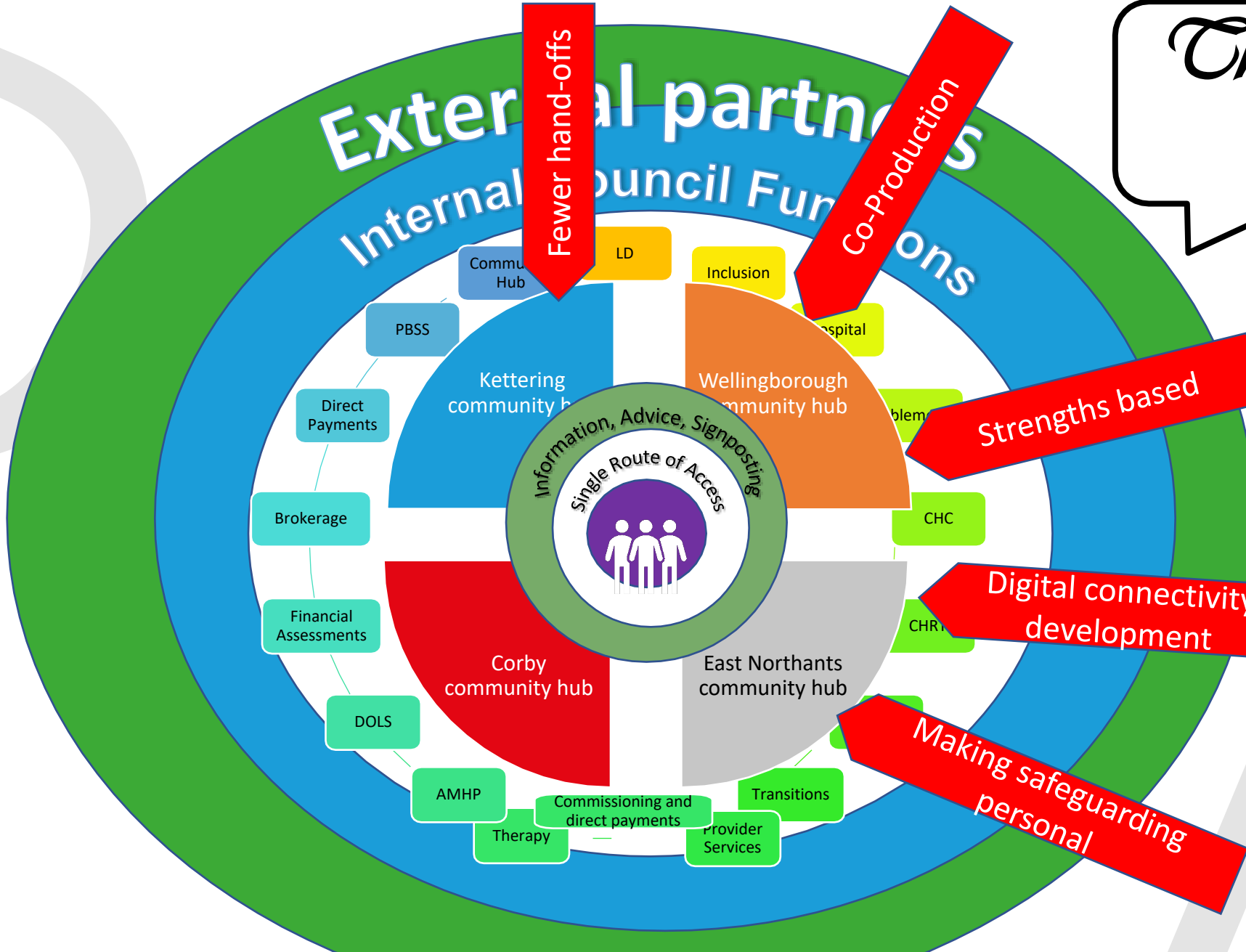
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- ASC Vision
- ASC Aims
- ASC Outcomes
- ASC Values and behaviours

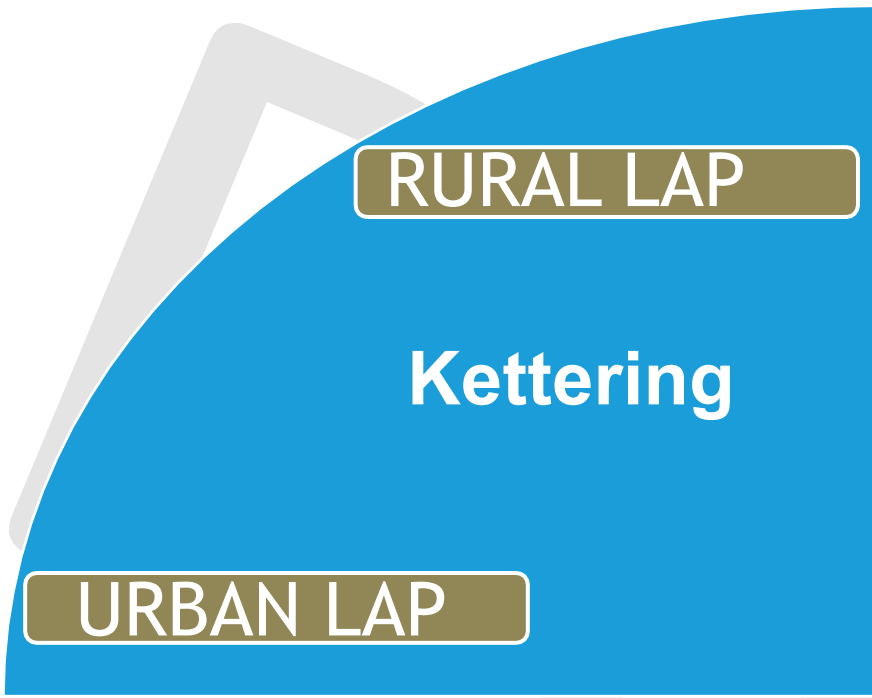


- Making safeguarding personal
- 3 conversations
- Strengths based
- Co-Production
- No hand-offs
- Digital development

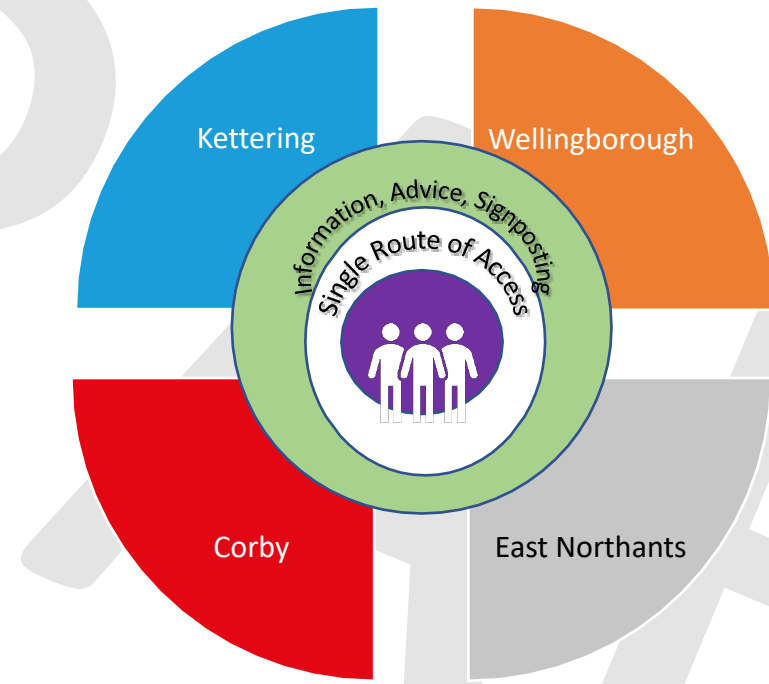
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A NEW *sense* OF PLACE



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- Corby Rural / Urban LAP (2020 est. pop. 73,053)
- Kettering Urban LAP (2020 est. pop. 77,086)
- Kettering Rural LAP (2020 est. pop. 25,125)
- Wellingborough Urban LAP (2020 est. pop. 55,452)
- Wellingborough Rural LAP (2020 est. pop. 24,629)
- East Northants **South** LAP (2020 est. pop. 67,327)
- East Northants **North** LAP (2020 est. pop. 27,776)



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OUR POTENTIAL FUTURE STRENGTH BASED WAY OF WORKING

- ❑ Person centered strength-based safe care
- q Single route of access into adult social care with the right allocation to community places / hubs
- q Information, advice and signposting embedded – conversation 1
- q Carers, friends and families involved most of the time when appropriate
- ❑ Strengths based three conversations embedded with entire ASC workforce
- ❑ Co-production embedded
- ❑ Safeguarding culture owned by all to provide a person-centered outcome based on making safeguarding personal
- ❑ Reduction of handoffs between services supported by the right technology
- ❑ Appropriate and timely housing and accommodation offers
- ❑ Needs based population commissioning, contracting underpinned by integrated brokerage and commissioning based at Place

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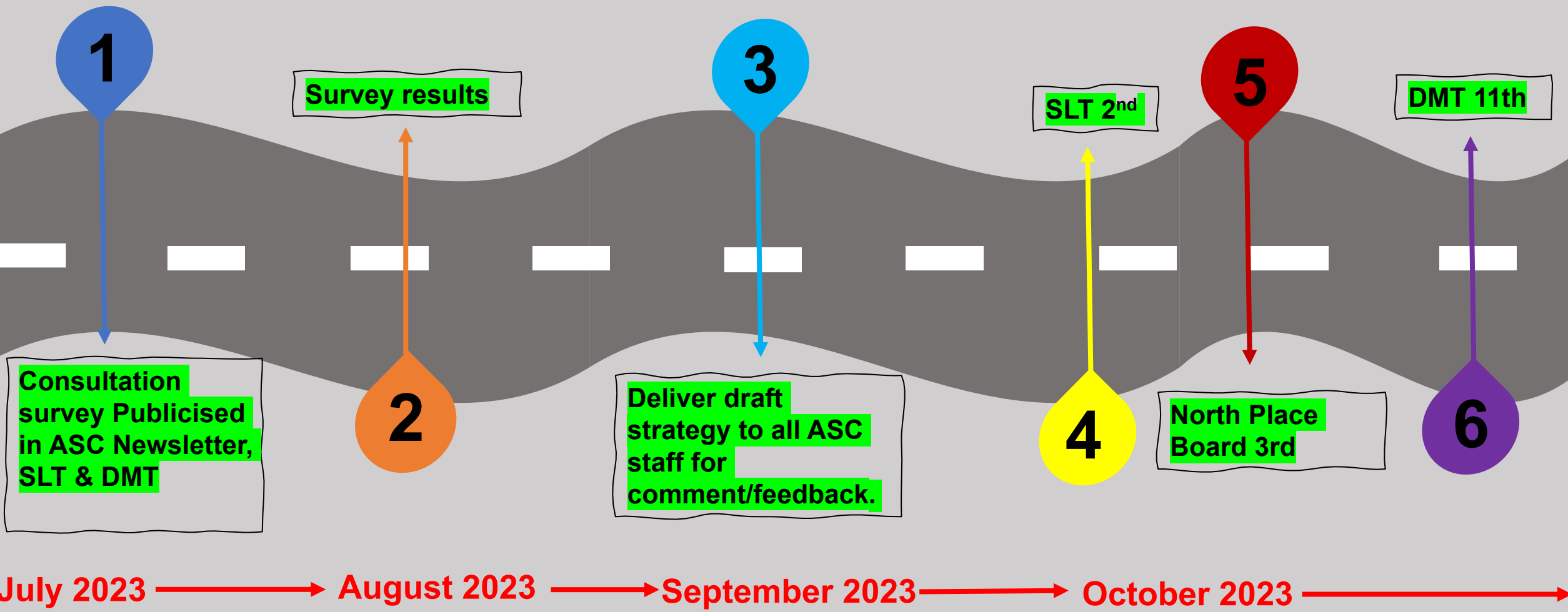


OUR POTENTIAL FUTURE STRENGTH BASED WAY OF WORKING

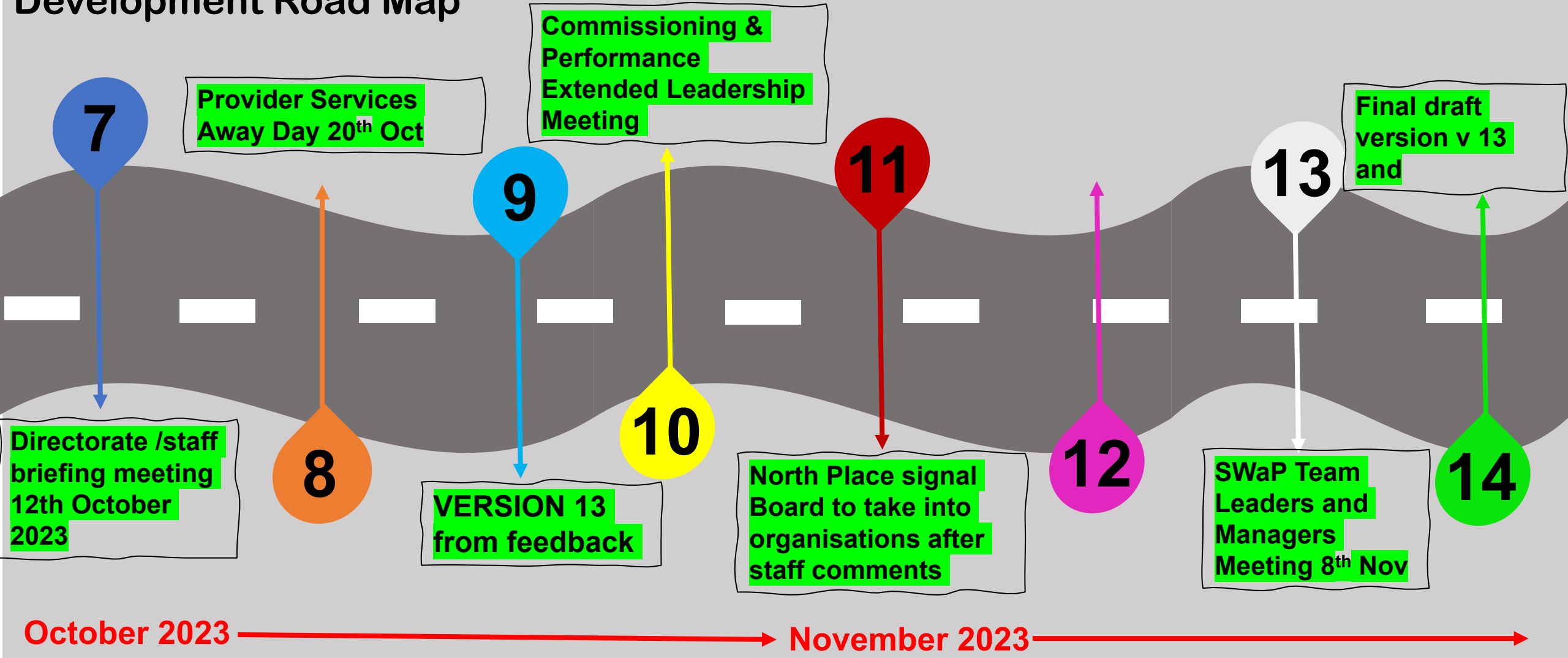
- Reducing demand and enabling timely reviews
- A strong market that meet the needs of the population
- Provide quality social care services through contracting , clear accountability, regulatory compliance with value for money and continuous improvement embedded
- Appropriate skill and competency of all staff with clear career development opportunities available to all in support of staff wellbeing , recruitment and retention of people
- Connected digital technology



ASC Strategy Development Road Map



ASC Strategy Development Road Map



ASC Strategy Development Road Map

